TÜVNORD

Passion For Safety

TÜV HELLAS (TÜV NORD)

Inspection
Certification
Training

3/2024

TÜV®

TÜVNORD

Passion for Safety

TÜV NORD GROUP

TÜV NORD GROUP at a glance

TÜV®

TÜV NORD GROUP

At a glance

Foundation of the associations:

- TÜV Nord e.V.: 1869
- RWTÜV e.V.: 1872
- TÜV Hannover/Sachsen-Anhalt e.V.: 1873

Foundation of TÜV NORD

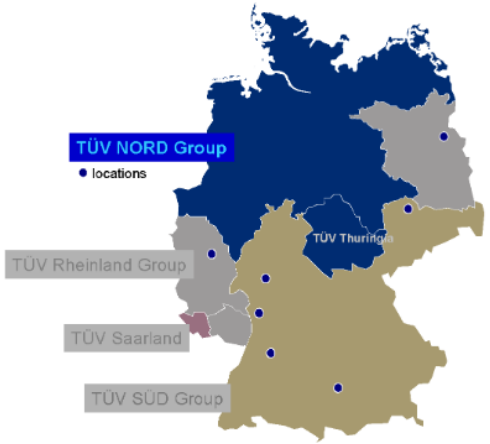
- 2004

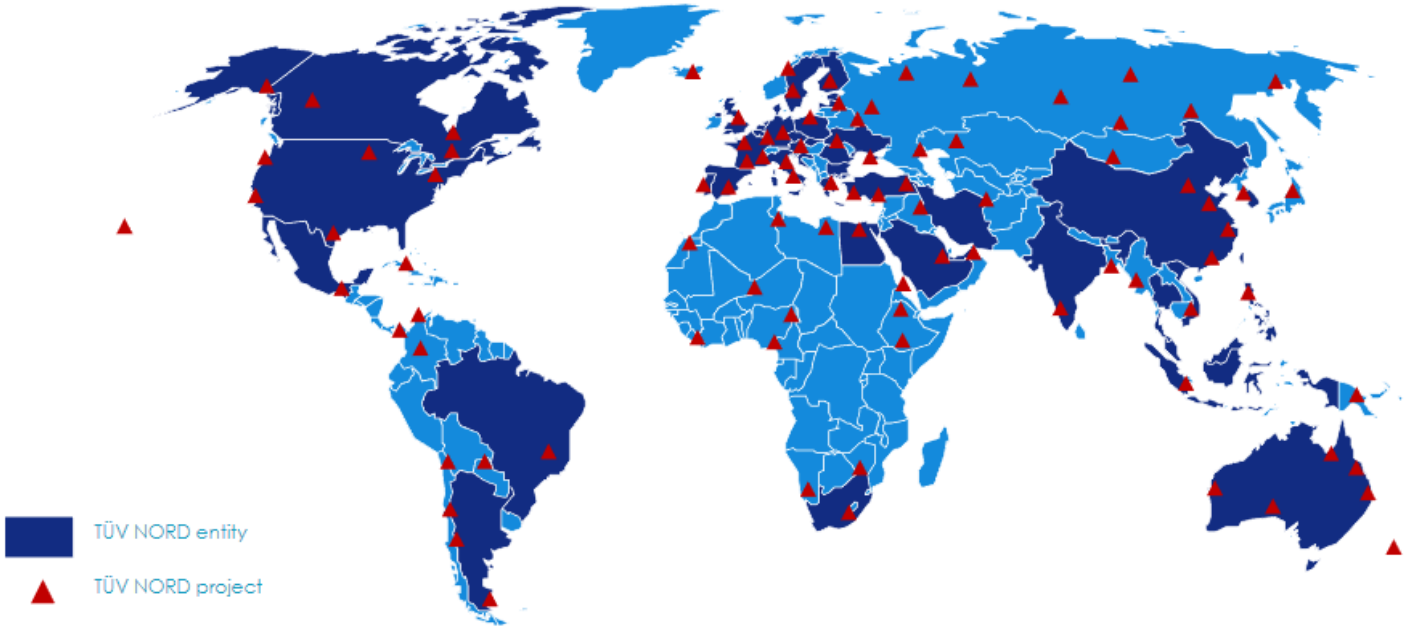
Number of Employees

- More than 15000

Turnover in 2023

- 1,7 Bi€





TÜVNORD

TÜV NORD GROUP

At a glance

100
Operation in 100 countries

15.000
Number of Employees Worldwide

1,7 Bi€
Turnover 2023

TÜV NORD GROUP

About TÜV NORD GROUP

TÜV Hannover/ Sachsen-Anhalt e.V.

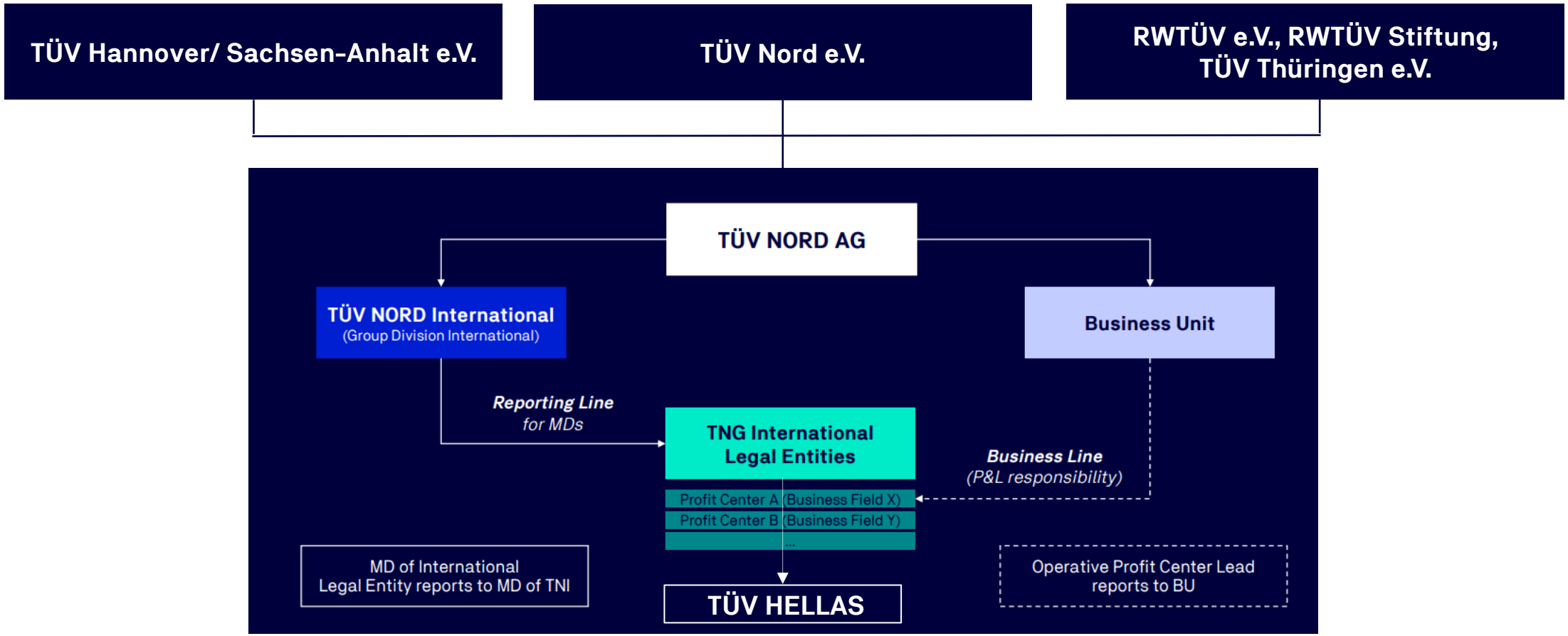
TÜV Nord e.V.

RWTÜV e.V., RWTÜV Stiftung, TÜV Thüringen e.V.

TÜVNORD

TÜV NORD GROUP

About TÜV NORD GROUP



TÜVNORD

Passion for Safety

TÜV HELLAS (TÜV NORD)

The leader organization in
Inspection, Certification & Training

TÜV®

TÜV HELLAS (TÜV NORD)

At a glance

Establishment:

- TÜV HELLAS: **1987**
- **100%** subsidiary of TÜV NORD GROUP
- Offices: **Athens – Thessaloniki – Crete**

Operation in Cyprus and Egypt

186
Employees

250
External Service Providers

32 m€
Turnover (Greece, Cyprus, Egypt) 2023

25 m€
Turnover Greece 2023

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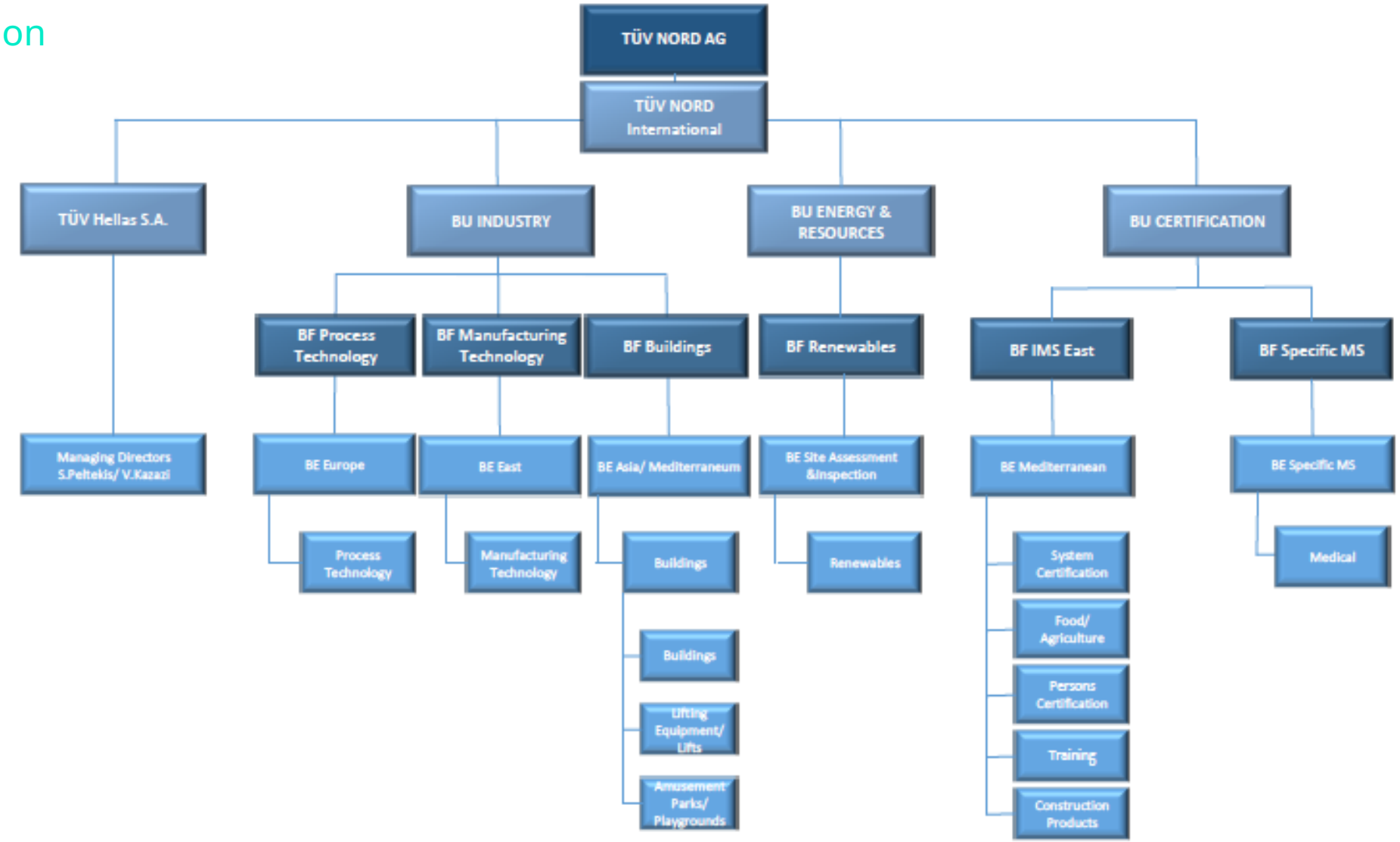
TÜV HELLAS (TÜV NORD)

Organization



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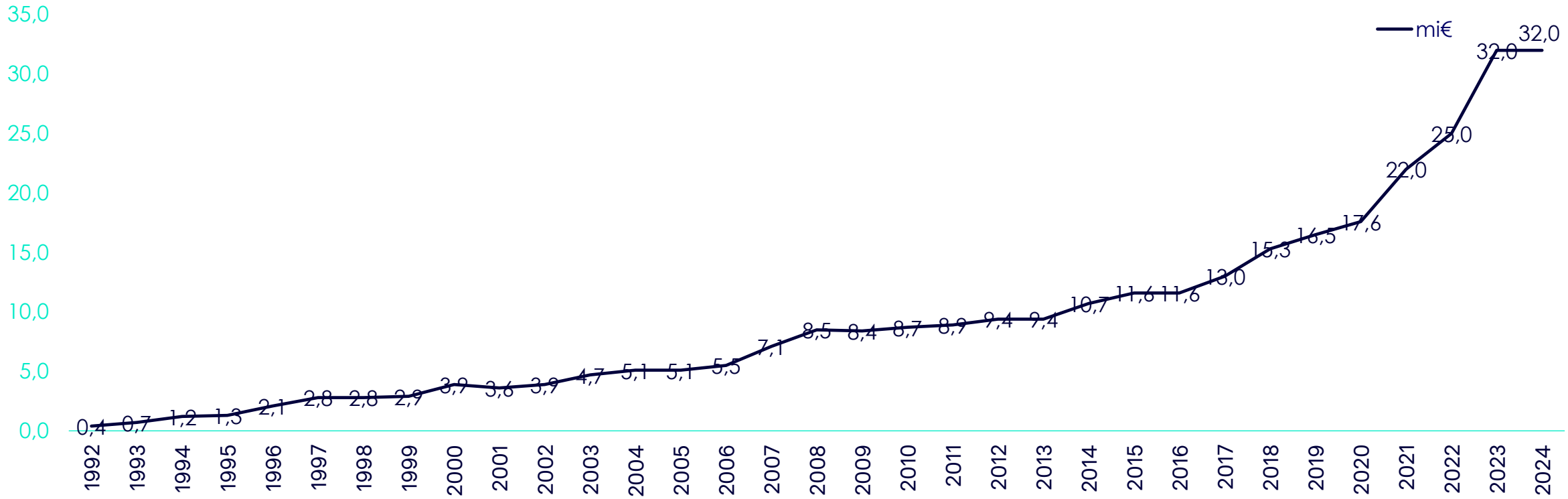
TÜV HELLAS (TÜV NORD)

Our progress



Including Cyprus & Egypt

TÜVNORD

TÜV HELLAS

Passion for Safety

Our Services

By your side since 1987

TÜV®

Management Systems
for all kind of industry & services
Our Services

Quality	Environment	Health & Safety at Work
ISO 9001 (Quality Management System) **ISO 37301** (Compliance Management System) **ISO 37001** (Anti- bribery Management System) **ISO 37002** (Whistleblowing management system-Guidelines) **ISO 17100** (Translation Services Management System) **ISO 21001** (Educational organizations: (Management systems for educational organizations) **ISO 29993** (Learning Services Outside Formal Education Service Requirements) **ELOT 1433** (Quality Management System of Educational Services of Elementary & Language Schools) **ISO 55001** (Asset management-Management system) **ISO 41001** (Facility Management) **ELOT 1429** (Managerial Competence Systems for the implementation of public works) **ISO 19650-2** (Organization and digitization of information about buildings and civil engineering works, including building information modelling (BIM) Part 2: Delivery phase of the assets) **ISO 37008** Investigation Methods **ISO 18295** Customer Service Centers	**ISO 14001** (Environmental Management System) **ISO 50001** (Energy Management System) **EMAS III** (Community Ecological Management and Control System) **EU ETS emissions verification** **ISO 14064-1** Greenhouse gases Part 1: Specification with guidance at the organization level for quantification and reporting of greenhouse gas emissions and removals **ISO 14064-2** Greenhouse gases Part 2: Specification with guidance at the project level for quantification, monitoring and reporting of greenhouse gas emission reductions or removal enhancements **ISO 14067** Greenhouse gases Carbon footprint of products **ISO 46001** (Water Efficiency Management System)	**ISO 45001** (Health & Safety Management System) **ISO 39001** (Road Safety Management System) **GWO** Global Wind Organization approved Certification Body for Training Providers

Management Systems
for all kind of industry & services

Our Services

Social Responsibility & Sustainability

SA 8000
(Corporate Social Responsibility System)

BSCI
(Business Social Compliance Initiative)

SMETA
Sedex Members Ethical Trade Audit

SEDEX
(Supplier Ethical Data Exchange)

GRI STANDARDS
(Global Reporting Initiative)

AA1000
(AccountAbility Series)

FSC/ PEFC ® Chain of Custody
(Forest Products management)

Health & Consumer Products

ISO 13485
(Medical Devices Quality Management System)

GG 32B/2004
(Principles and guidelines for good practice in the distribution of medical devices)

ISO 22716
(Cosmetics Good Manufacturing Practices)

EN 15224
(Quality Management System- Healthcare Services)

IFS HPC
(Household and Personal Care Products)

Compliance Audits

2nd Party Audits

Management Systems
for all kind of industry & services

Our Services

Information Security & Business Continuity

ISO 27001
(Information Security Management System)

ISO 27701

(Privacy Information Management System)

ISO / IEC 20000-1
(Information Technology Management System)

ISO 22301
(Business Continuity Management System)

GDPR Compliance Maturity Level Audit

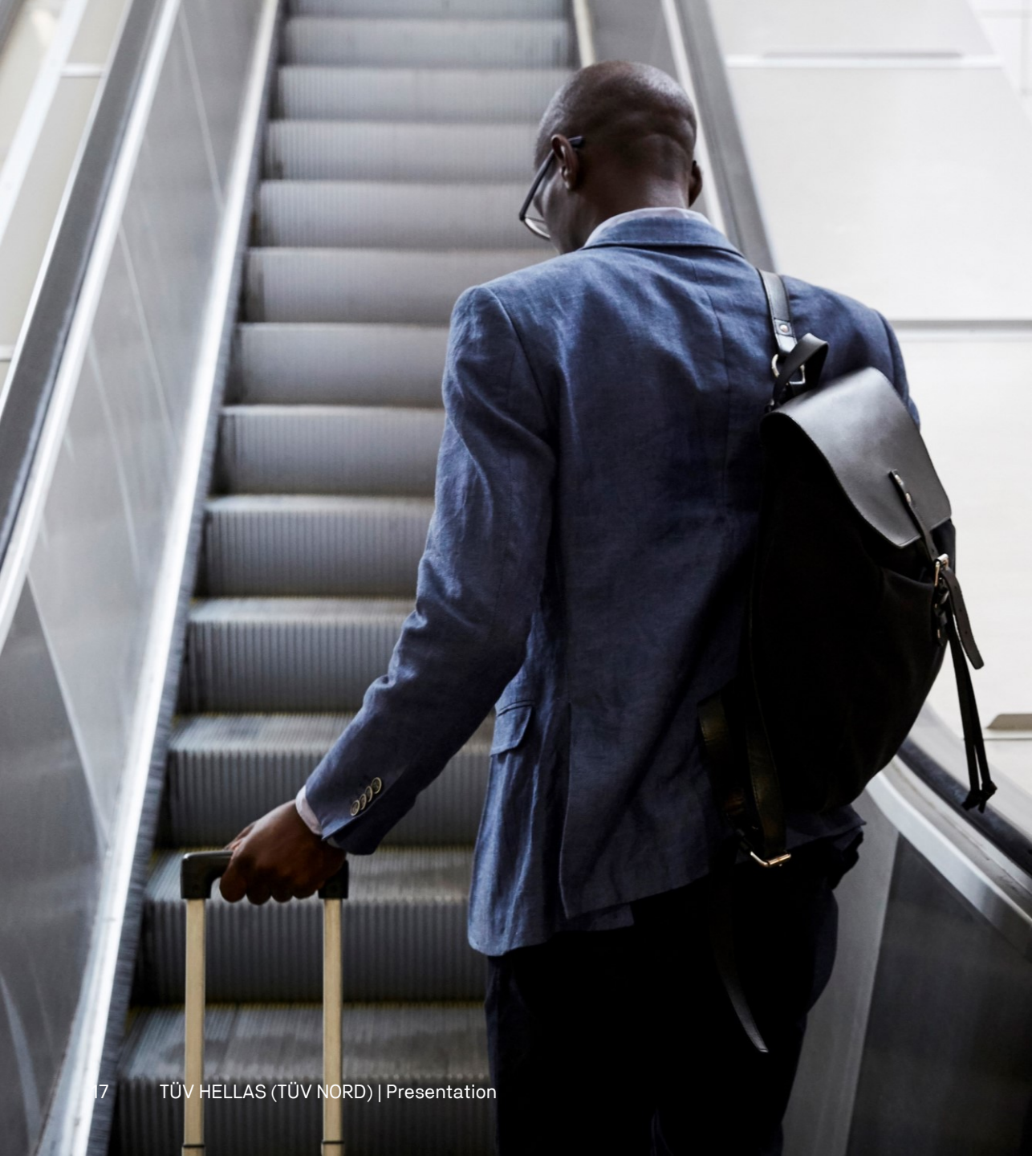
Food & Agriculture Sector

Our Services

Primary Sector	Management Systems & Protocols	Retail - Wholesale
GLOBAL G.A.P.	ISO 22000:2018 ISO 9001:2015 ISO 14001:2015 FSSC 22000 V6 ISO 45001:2018 IFS Food V8 BRC Food V9 BRC Packaging	IFS Broker BRC Agents and Brokers Private Protocols Traceability Programs GMO Control Compliance Audits Custom made Audits
Fruit and Vegetables Plant Propagation Material Globalgap Propagation Material Combinable Crops Compound Feed Manufacturing Aquaculture Chain of Custody GRASP		**Training**
	Storage – Distribution	**Social Responsibility**
	IFS Logistics	SMETA – BSCI Sustainable Fishery: ASC CoC, MSC CoC
Agro 2		
Organic Products	**2nd Party Audits**	

Industry
Inspection – Certification
Our Services

Constructions - Installations	Products - Certification
Welding	PED 2014/68/EU
Steel Structures	Shop Inspection
Civil Engineering Works	Raw Materials
Mechanical & Electrical Installations	Manufacturers - Pipes
Heating – Ventilation – Air Conditioning	Simple Pressure Vessels (SPV 2014/29/EU)
Fire Protection	Steam Boilers
	ADR
	Railway Equipment
	Lifting Equipment



Industry
Inspection – Certification
Our Services

Equipment	Certification of Construction Products
Lifts Initial and periodical inspections EN 81-1/2 Lifts and safety components (2014/33/EU), EN 81-20/21/22/28, EN 81-50/70, EN13015 Escalators EN 115	Regulation 305/2011

Industry
Inspection – Certification
Our Services

Energy – Chemical Industries

Refineries – Chemical Industries

Natural Gas – Fuels Pipelines

Power Plants

Performance and Acceptance Test in Production Units and Power Plants

Wind Farms

Photovoltaic Parks

Hydroelectric Power Stations

Safe Operation of Production Units

Inspection of Equipment or Installation according to ATEX

Measurements of Energy & Environmental Parameters

Verification of Greenhouse Gases

Energy Verification

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Inspection in **Tourism Industry**

Our Services

Inspections – Mandatory by Legislation

Star classification of Hotels

Water parks & Slides

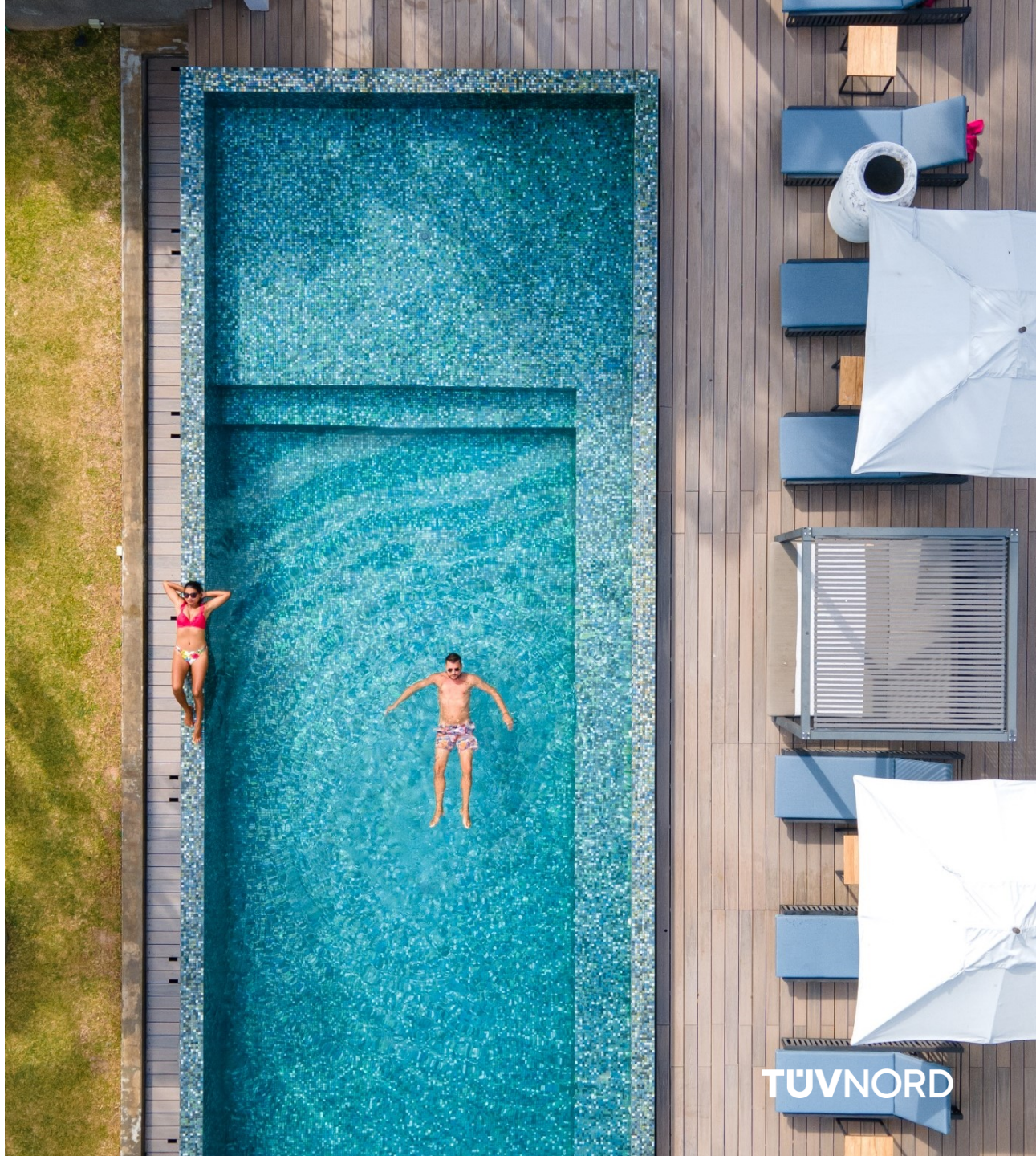
Lifts

Lifting Equipment

Steam Boilers

Pressure Vessels

Energy Verification in SME



Inspection in **Tourism Industry**

Our Services

Safe Operation of Facilities and Equipment	Added Value Services
Playgrounds Amusement Parks & Devices – Water Parks & Slides – Swimming Pools – Sports & Recreational Facilities – Playground Equipment	Certification of Management Systems
Fire Protection	Mystery Client
MV Substations	Greek Breakfast Certification
Electrical Installations	Certification Mark “Boutique Hotel”
Mechanical Equipment	AegeanCuisine

Renewable Sector

Our Services

Renewables

Performance of yield assessments and expected energy calculations

Delivery of Lender’s Technical Advisory (LTA) services (Lender’s Engineer)

Review and approval of project’s studies

Witnessing of Factory Acceptance Tests (FAT) all over the word

Owner’s Engineer services – Construction monitoring

Inspection of critical works – certification of works’ compliance with standards

Performance of acceptance tests and performance ratio

Assessment of projects in operation for refinancing purposes

Training

Our Services

Training Courses	Topics
Open-scheduled Training Courses	Quality
Customized Training Courses	Environment - Energy
More than **6.000 Training Courses**	Health & Safety At Work
65.000 Delegates – Executives	Information Security GDPR/ DPO
	Food Safety
	Agriculture
	Health & Medical Devices
	Tourism & Hotels
	Technical Skills
	Projects & Constructions
	Business Continuity

CQI | IRCA

Persons Certification
according to ISO/IEC 17024

Our Services

Leading Position with more than:

80.000 Candidates

180 Certification Schemes

TÜVNORD

Persons Certification
according to ISO/IEC 17024

Our Services

Schemes:
Metal Working
Construction Works
Environmental Protection Works
Office administration- organization
Trading-sales
Industrial production & maintenance
Supply chain
Tourism & F&B industry services
Food & Agriculture
Energy
Health & Safety
Economic Sciences
Consulting
Publishing
Private education
Car, Machinery & Motorcycle Repair
Information and Communications Technologies
Data Security
Shipping

Our Services
for the Environment, the Society and the Governance (ESG)*

(*excluding the mandatory certifications based on European Regulations)

I. Compliance Control

ENVIRONMENT

Inspection – Certification – Verification

- ISO 14001 Environmental Management System
- ISO 14064-1 / 14064-2 / 14067 Greenhouse gases
- ISO 20121 Sustainable Event Management
- ISO 20141 Sustainability in Tourism
- ISO 37101 Sustainable Community Development / ISO 37109 Sustainable Cities and Communities
- ISO 46001 Water Efficiency Management System
- ISO 50001 Energy Management System
- Forest Products Management - Chain of Custody (FSC® & PEFC ™)
- Sustainable Fishing and Aquaculture - Chain of Custody - (MSC CoC / ASC CoC)
- CO2 Verification – EU ETS
- EU Eco-Management and Audit Scheme - EMAS
- Zero waste to Landfill
- ISO 37008 Investigation Methods
- ISO 18295 Customer Service Centers
- National Climate Law

SOCIETY

Inspection – Certification – Verification

- ISO 21001 Management systems for educational organizations
- ISO 22000 Food Safety System
- ISO 45001 Health & Safety Management System
- ISO 29993 Learning Services Outside Formal Education Service Requirements
- BSCI (Business Social Compliance Initiative)
- SEDEX (Supplier Ethical Data Exchange)
- GRASP (GLOBALG.A.P. Risk Assessment on Social Practice)
- ISO 30415 Diversity & Inclusion (D&I)
- Inspection according to the Global Wind Organization requirements for Training Providers

GOVERNANCE

Inspection – Certification – Verification

- ISO 9001 Quality Management System
- ISO 19650 Building Information Modeling (BIM)
- GDPR (Second Party Inspections)
- ISO/IEC 20000-1 Information Technology Management System
- ISO/IEC 27000 Information Security Management System
- ISO 27701 Privacy Information Management System
- ISO 37001 Anti- bribery Management System
- ISO 37002 Whistleblowing Management System
- ISO 37301 Compliance Management System

Verification of Sustainable Development Reports based on GRI Standards & AA1000 series standards

Οι υπηρεσίες Μας
για το Περιβάλλον, την Κοινωνία και την Εταιρική Διακυβέρνηση (ESG)*

(*εξαιρουμένου των υποχρεωτικών πιστοποιήσεων βάσει Ευρωπαϊκών Κανονισμών)

II. Εκπαίδευση

- Harassment and Bullying in the Workplace
- ISO 14064-1 / 14064-2 / 14067 Greenhouse gases
- ISO 20141 Sustainability in Tourism
- ISO 27001:2022 Lead Auditor Information Security Management System
- ISO 27701 Privacy Information Management System
- ISO 30415 Diversity & Inclusion (D&I)
- ISO 37109 Sustainable Cities and Communities
- ISO 37101 Sustainable Community Development
- ISO 46001 Water Efficiency Management System
- National Climate Law – Analysis, Practical Issues and Challenges

Thank you!

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TÜV®

SEV Hellenic Federation of Enterprises
SETE Μέλος • Member
ELEVATE GREECE national startup point
100 Jahre Χρόνια
AHK PERFORMANCE MEMBER 2024

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