

Interpersonal Skills Training



Course Features:

This course is a highly interactive, experiential learning workshop designed especially for fostering teamwork, cultivating leadership qualities and obtaining tools and techniques for better interpersonal skills.

Course Objective:

The objective of the course is to enable participants to solve problems by clarifying the real issues and road-blocks, minimize conflict and build group commitment, influence others and motivate them to profitable actions, to give feedback where necessary and motivate to provide results, encourage ability to identify trade-offs without being a pushover on big issues, implement plans without strong-arm tactics and develop credibility based on respect and trust.

Who should attend?

- Junior to Senior Managers

Course Contents:

- Self-awareness and understanding yourself before others
 - What kind of a team player are you?
 - What is your predominant personality type
 - What are strengths and weaknesses
- An effective team
 - Performance characteristics of effective teams
 - Stages of team development
 - Importance of initiative, leadership, strategy,

communication and coordination

- Experience team dynamics
 - Develop interpersonal skills to build a climate of trust and cooperation
 - Develop a systematic and positive approach to interpersonal communication in teams
 - Identify attributes of effective leadership
- Conflict Management
 - What is conflict and how can it be good
 - Managing conflict and styles of conflict management

Certificate:

Certificate of attendance shall be issued to all the delegates attending entire duration of the training course.

Duration:

2 Days

About Us:

TUV India Pvt. Ltd. (TÜV NORD GROUP) is a customer-focused, innovative, and independent, technical, quality and safety services organization, dedicated to providing future-proof solutions through technological excellence for the success of its customers with the highest level of integrity. With a presence at over 40 strategic locations in India; a branch office in Sri Lanka and Bangladesh; state-of-the-art laboratories at Pune, Bengaluru, Noida and Jamnagar; 100 important

We are proud to provide increasing levels of services to the best known, largest global and national companies as well as medium and small industries in diverse sectors like Oil & Gas, Petrochemical, Nuclear, Renewables, Infrastructure, Food, Power, Manufacturing, Chemicals, Pharma, Paper, Automobiles, Railways, Aerospace, Defence, IT, Health, Hospitality, Retail, etc.

Over 1400 competent and experienced TUV India experts spread across India and over 14000 TUV NORD experts all over the world, enthusiastically support our clients by providing value-added services in Industry Inspection, European / International Approvals, Management System & IT Certification, Sustainability, Energy Audit, Water Audit, Carbon Services, Building Infrastructure & PMC, Renewable Energy, Food & Packaging Testing, Food Certification & Inspection; Testing of restricted and banned chemicals in Automotive and Electrical & Electronics components and other regulated industries, Product Testing – Electricals, Electronics and Industrial Machinery; Product Certification; Petroleum, Chemicals & Gas Cargo Inspection; Petroleum, Chemicals & Gas Testing; Railway Technology; Engineering, Safety Studies, and knowledge enhancing training programs under TUV India Training Academy.

Our Services Portfolio:

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- Railway Technology
- Food Certification and Inspection
- Petroleum, Chemical and Gas Cargo Inspection
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- Food and Packaging Testing
- Advanced Chemical & Material Testing
- Petroleum, Chemical & Gas Testing
- Training Academy

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